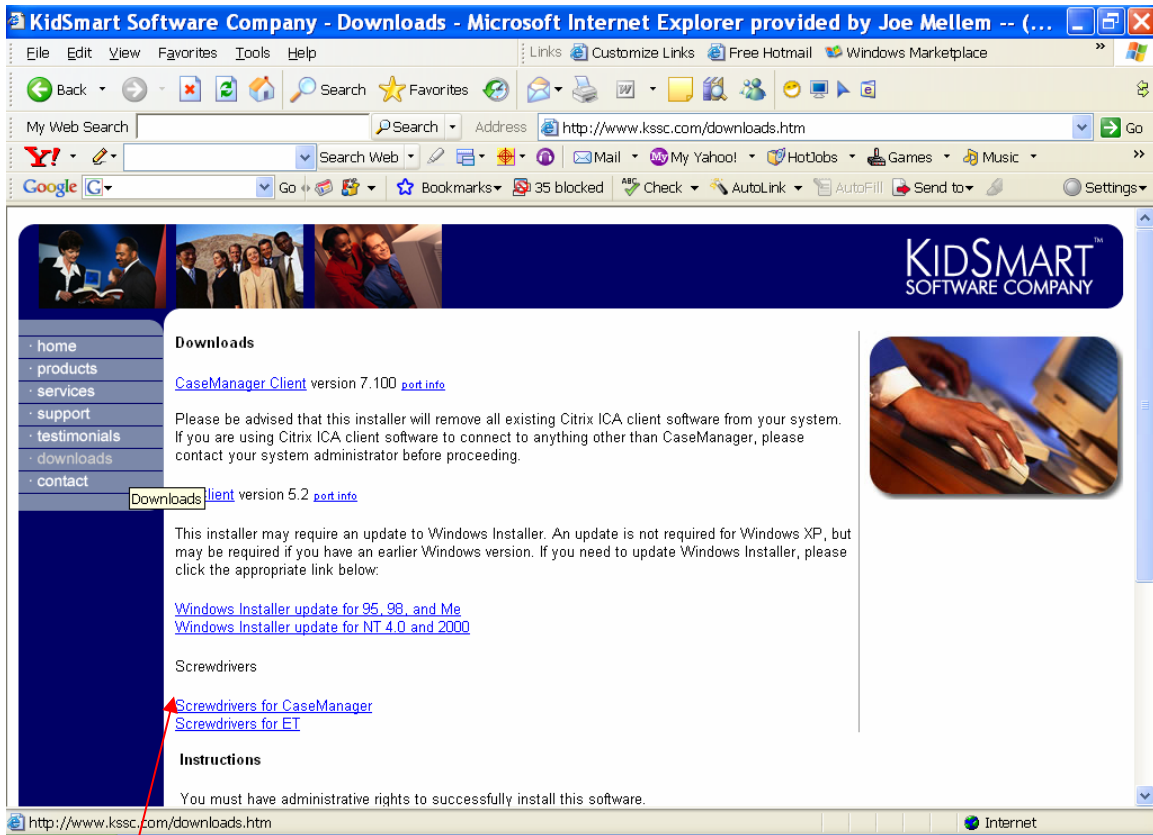
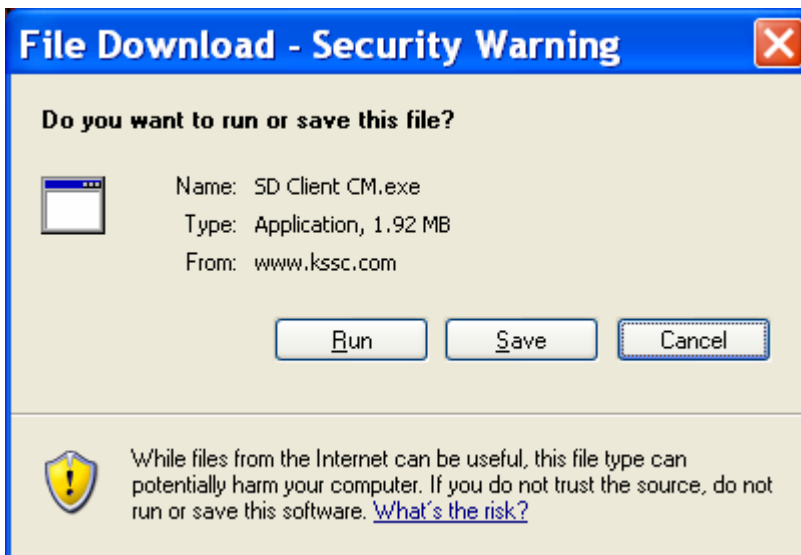


Go to the KidSmart Software Company website – [www.kssc.com](http://www.kssc.com)

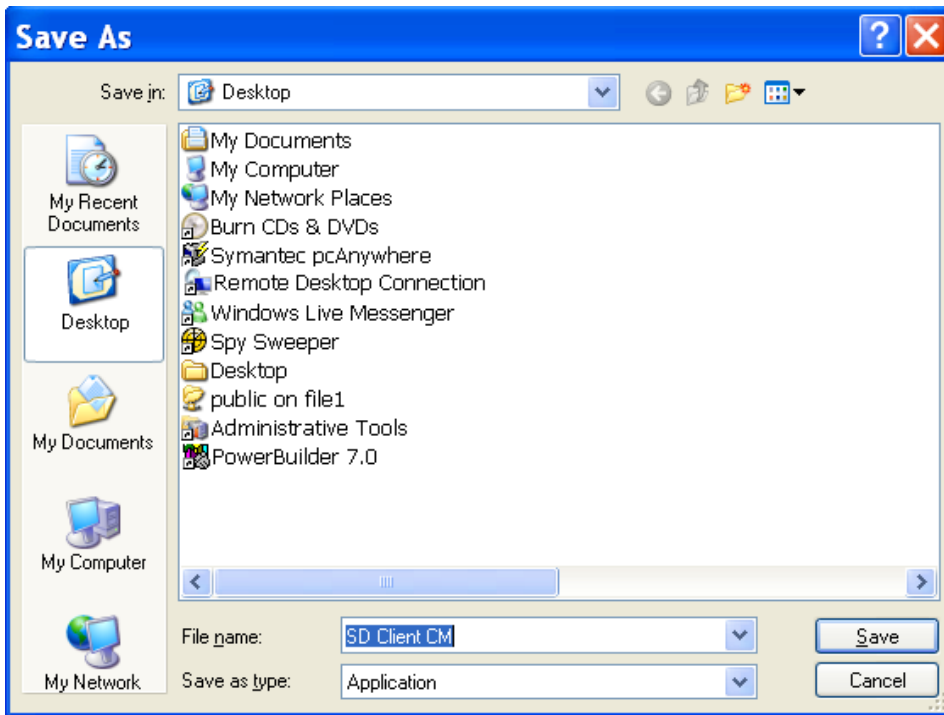
Click Downloads –



Click Screwdrivers for CaseManager –



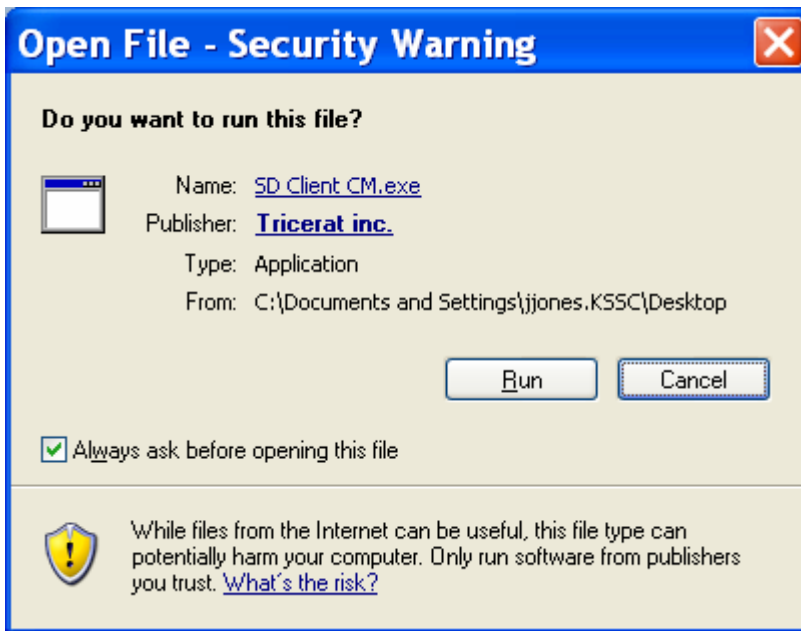
Click Save, save it to **Desktop**.



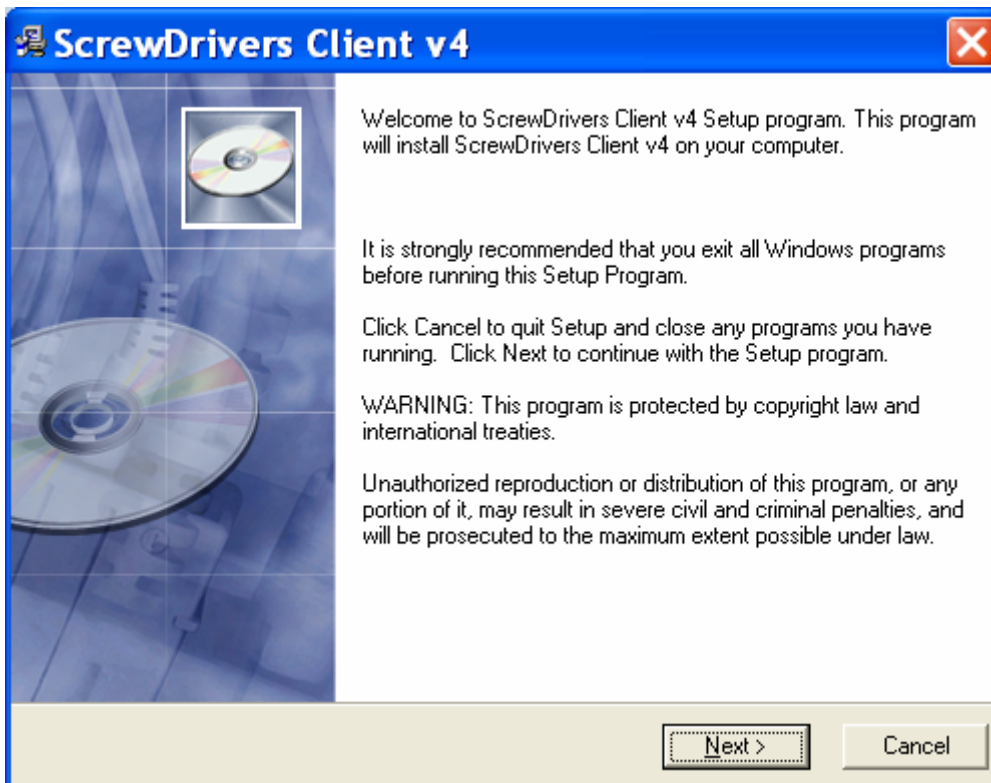
Double Click on the **SD Client CM** icon on your desktop.



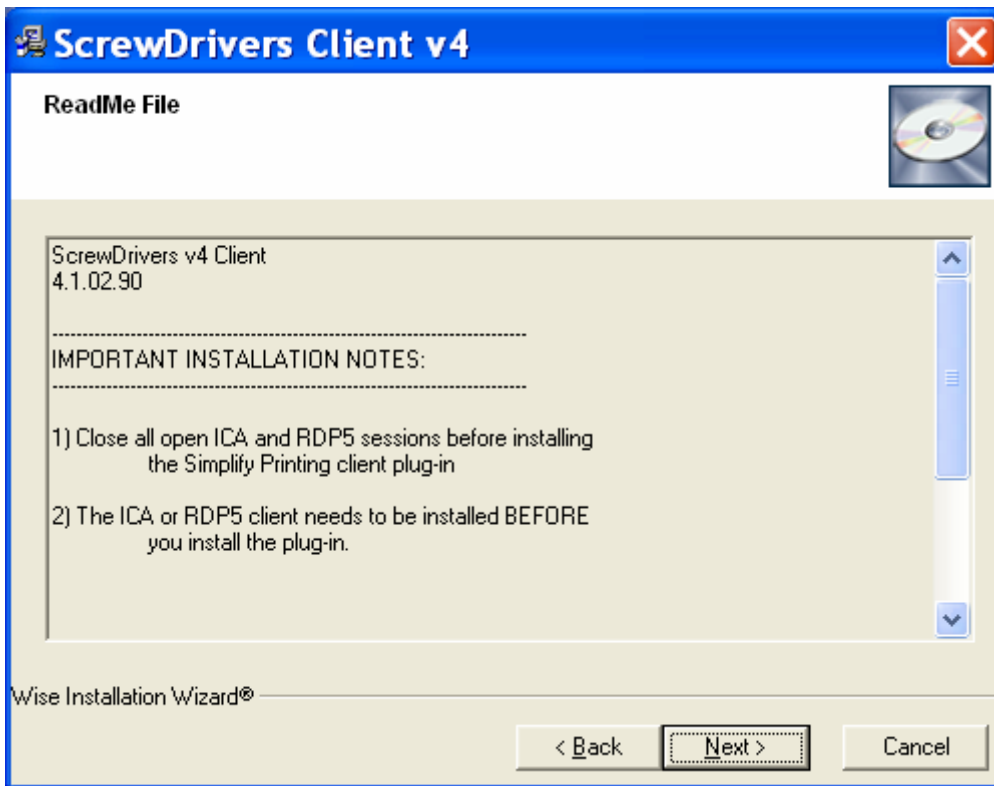
Click Run



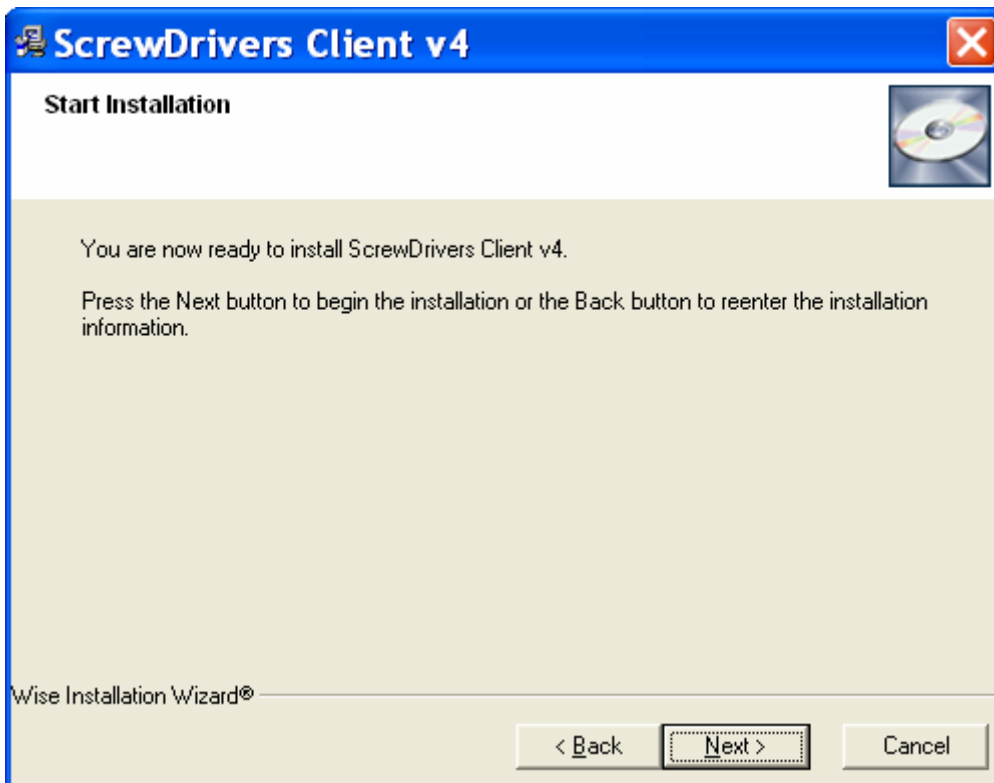
Click Next



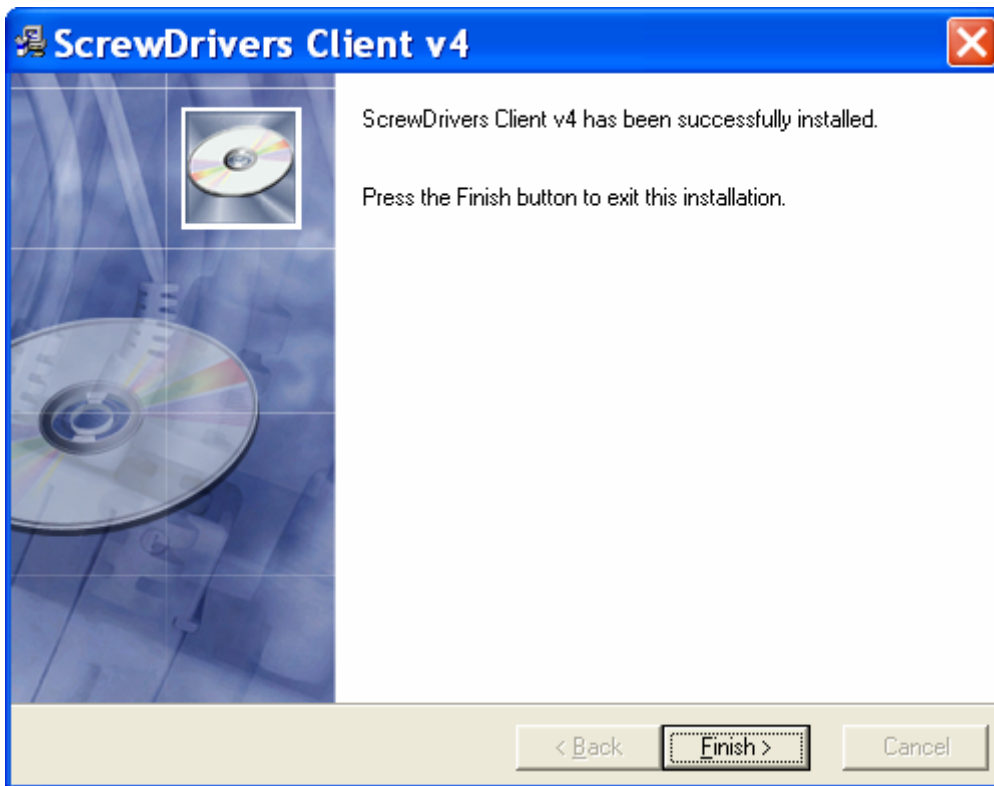
Click Next



Click Next



Click Finish



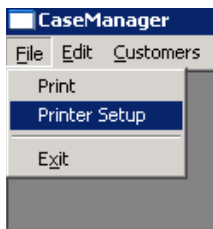
Restart your computer



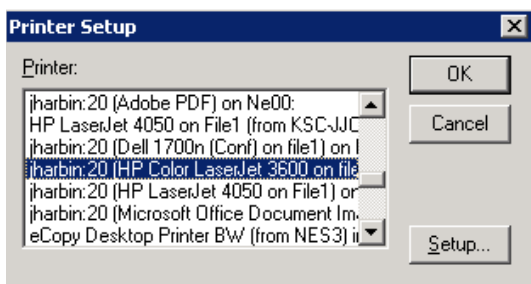
Once you have restarted your machine, log on to CaseManager



Click File – Printer Setup



You default Printer should be highlighted, which starts with your UserID: (Session#), and printer name. Ex: **jharbin: 20 (HP Color LaserJet 3600 on file 1)**.



If not, select the correct printer and click OK.

**If you continue to have printing problems, you must adjust your screwdriver settings.**

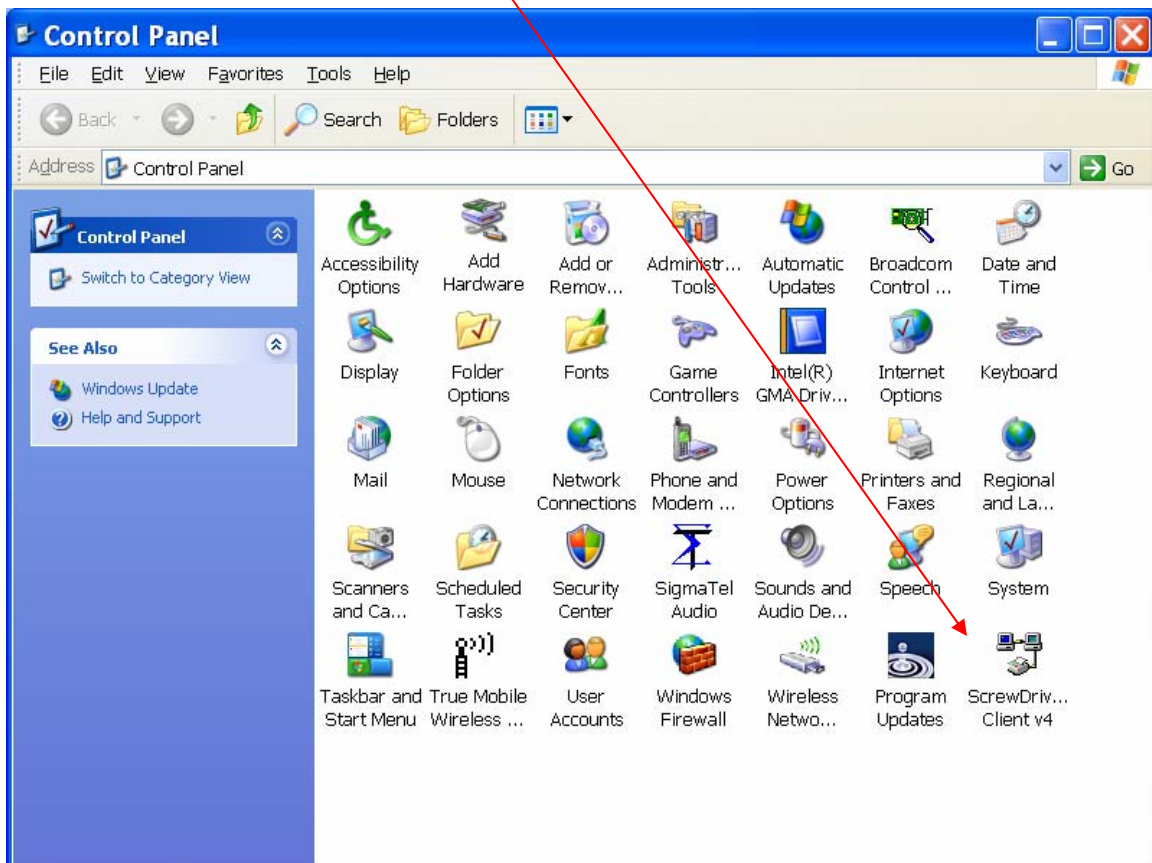
Click Start



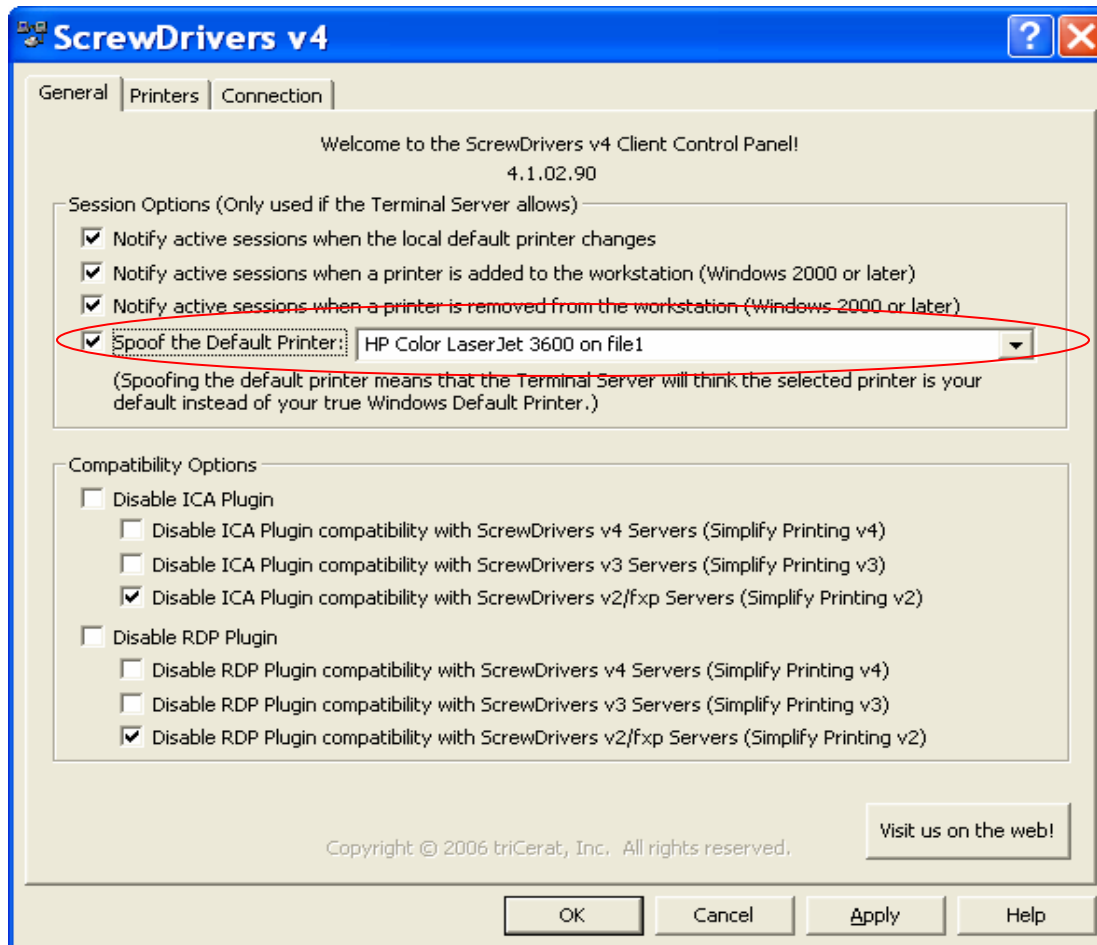
Click Control Panel



Click on the ScrewDriver Client V4 icon.



On the General tab, make sure the 4<sup>th</sup> check box is enabled



Click OK

Restart your computer.



Once you have restarted your machine, log on to CaseManager

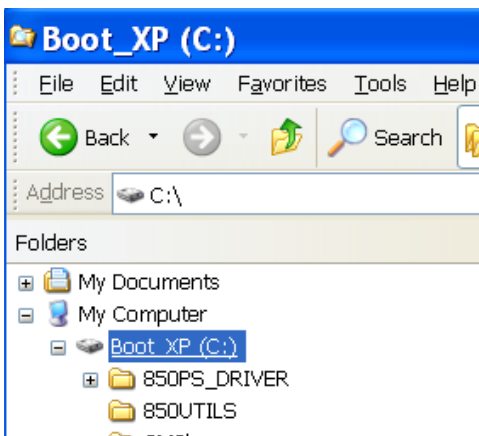


If you are trying to log on to a different computer with your UserID, you must install the RDP file.

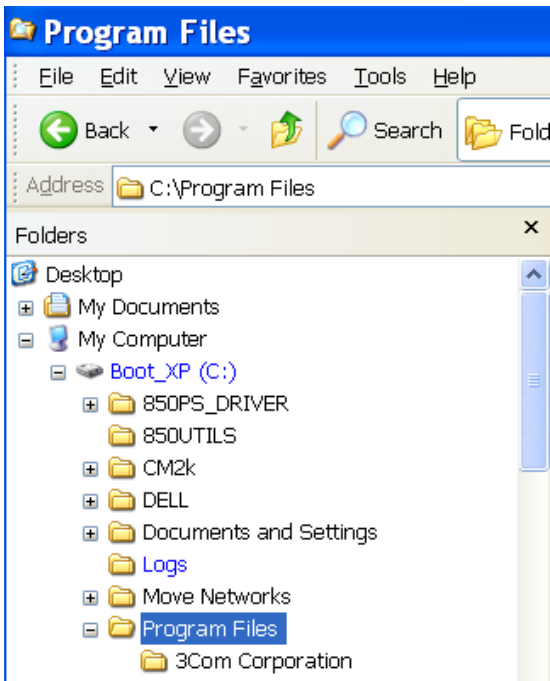
Right Click your Start button, select Explore



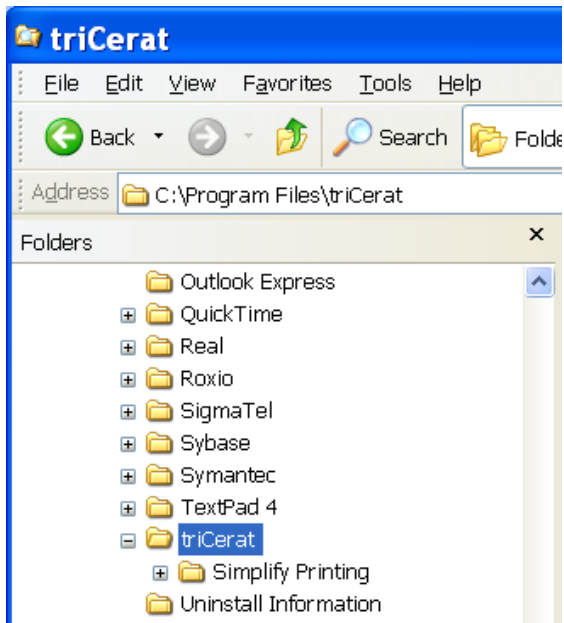
Select your C:/ drive



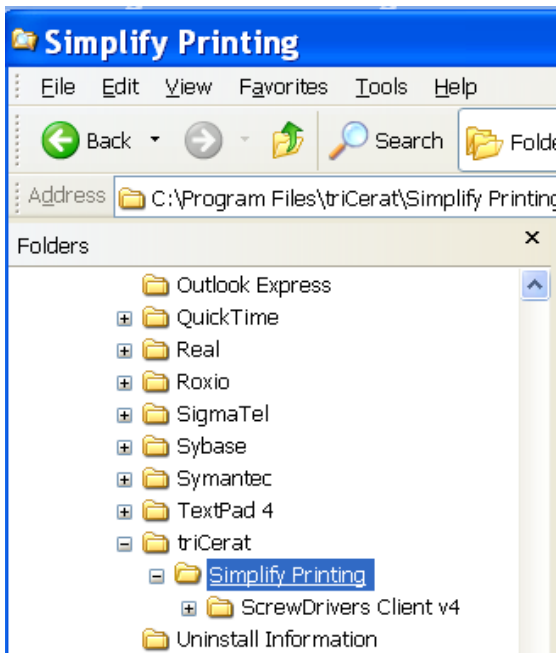
Select Program Files



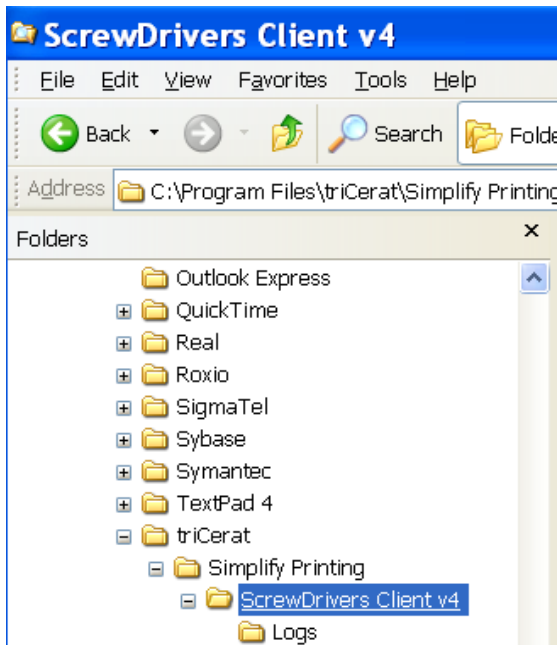
Select tirCerat



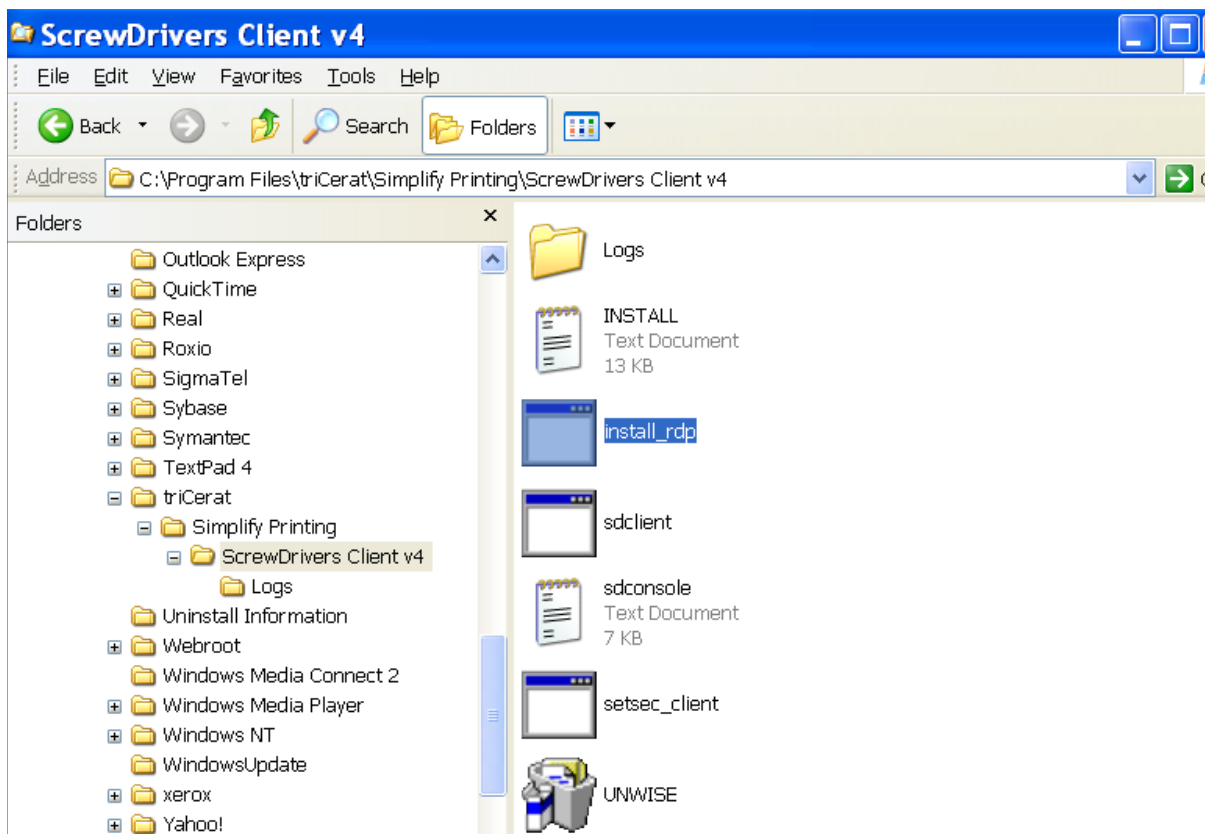
Select Simplify Printing



Select ScrewDrivers Client v4



Double Click on **install\_rdp**



This creates an instance of screwdrivers for each user that logs on. You should now be able to print.